

DPSS New Employee Welcome

xx/xx/xxxx

M | **DPSS** DIVISION OF
PUBLIC SAFETY & SECURITY
UNIVERSITY OF MICHIGAN





Agenda

1. Icebreaker
2. Why We're Here
3. About U-M & DPSS
4. Executive Director Fireside Chat
5. Networking Stations & Food



Icebreaker

Order

- Soonest Birthday

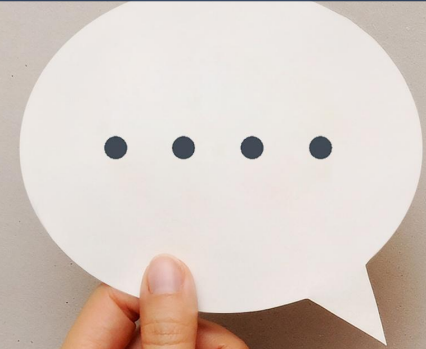
Introduce Yourself

- Name
- Department

05:00

Pick one question:

- What are you most excited about in your position?
- What are you most apprehensive about?
- What is your favorite thing about the University of Michigan?



Why We're Here

**"YOU CAN DESIGN AND CREATE, AND
BUILD THE MOST WONDERFUL PLACE
IN THE WORLD. BUT IT TAKES PEOPLE
TO MAKE THE DREAM A REALITY."**



WALT DISNEY



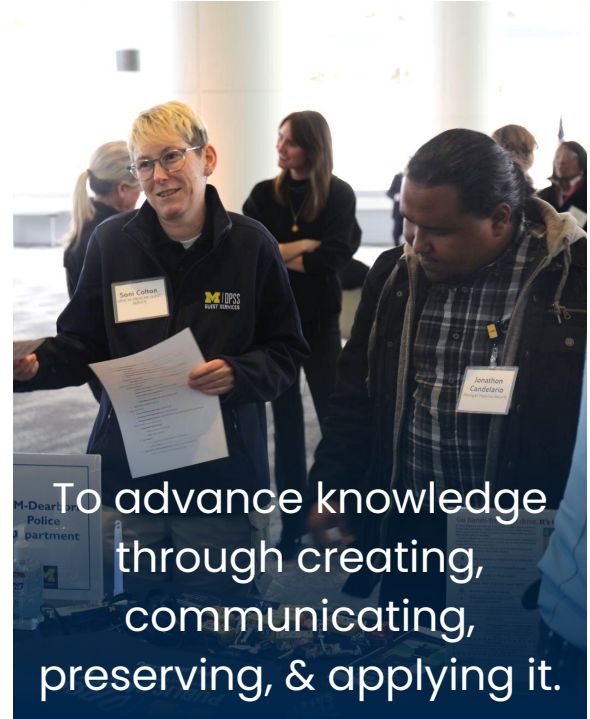
U-M Mission



To serve the people of
Michigan & the world.



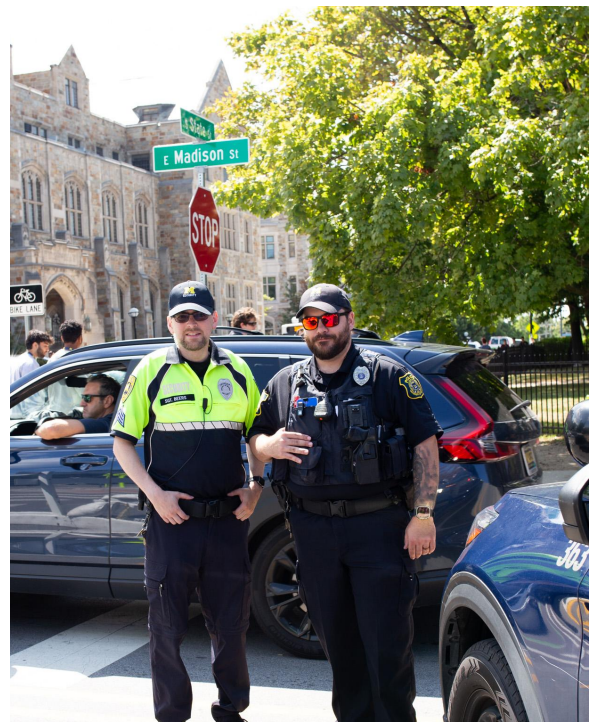
To develop leaders &
citizens who will
challenge the present &
enrich the future.



To advance knowledge
through creating,
communicating,
preserving, & applying it.



About U-M & DPSS



About DPSS



MISSION

Support U-M's mission as a partner, ensuring a safe & secure environment while improving the quality of life for all those living, learning, working, healing & visiting within our community.



VISION

To become the global leader in safety & security services.



VALUES

Service to Our Community

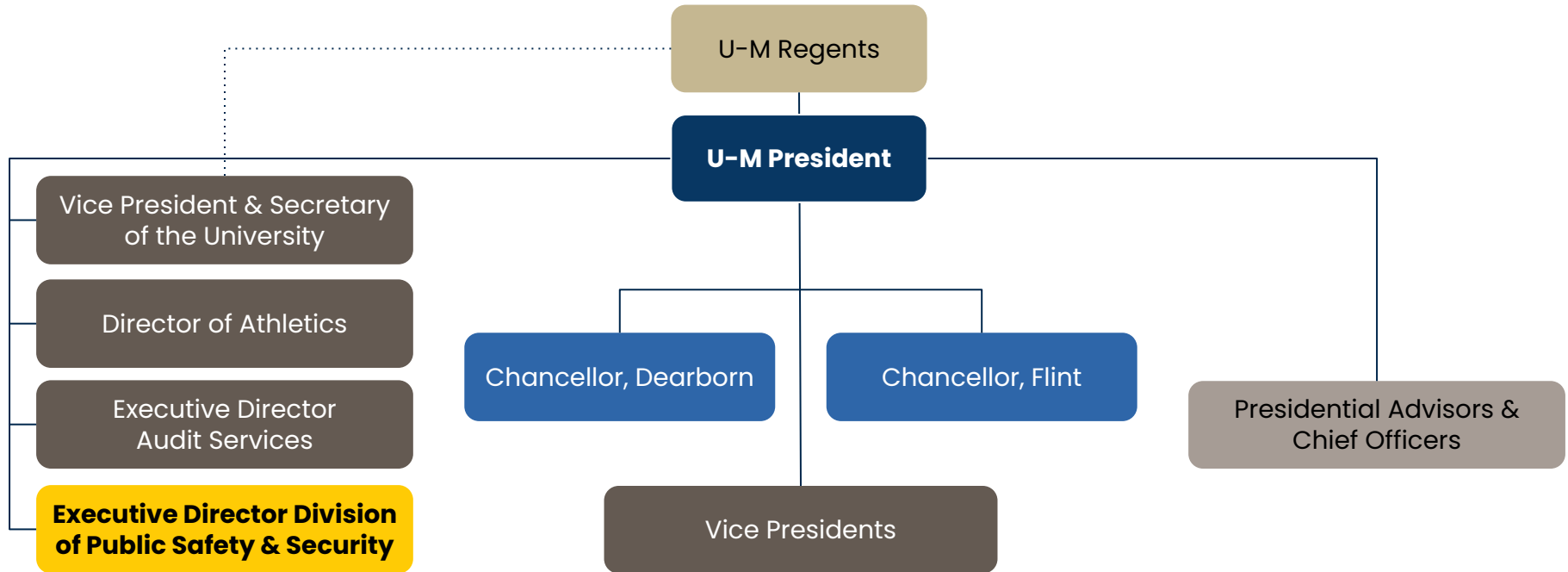
Integrity

Accountability & Trust

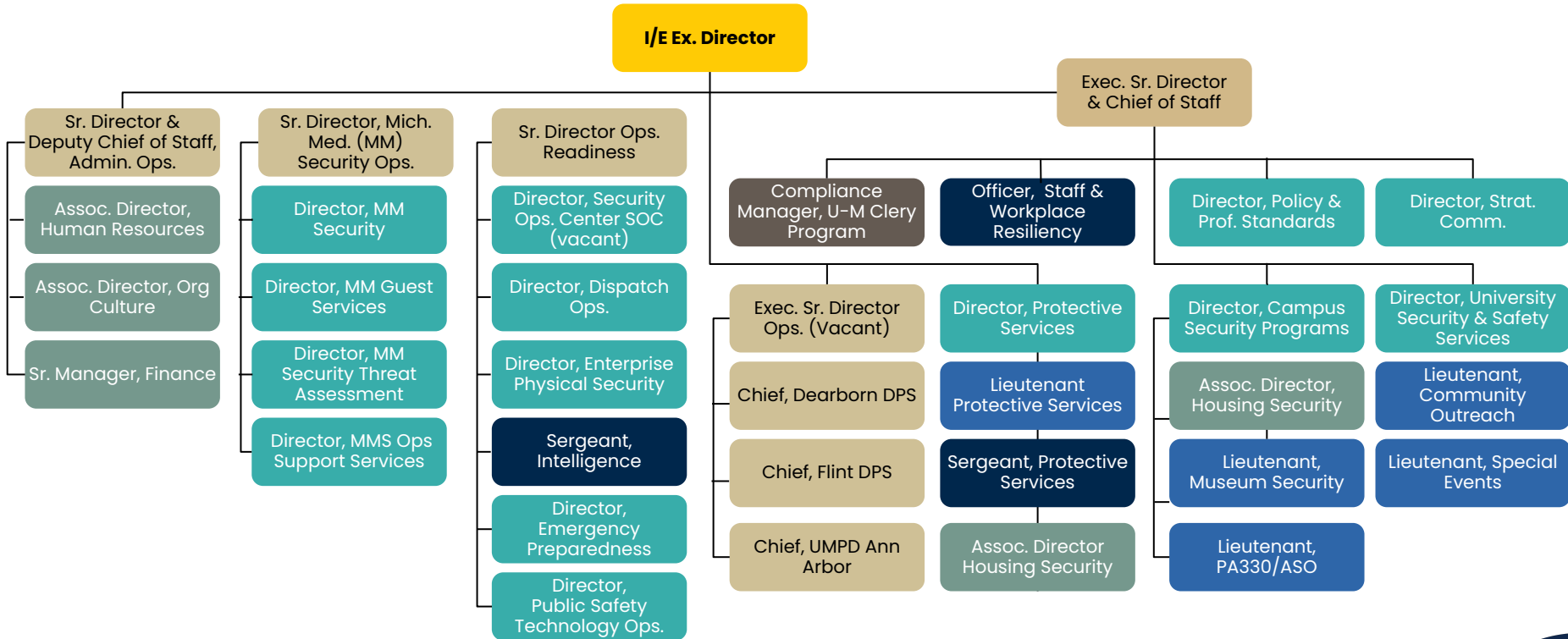
Excellence &
Professionalism



DPSS Executive Director Reports to the President



DPSS High Level Organization



Sr. Director, Michigan Medicine (MM) Security Operations

- MM Security
- MM Guest Services
- MM Behavioral Threat Assessment
- MM Operations Support Services

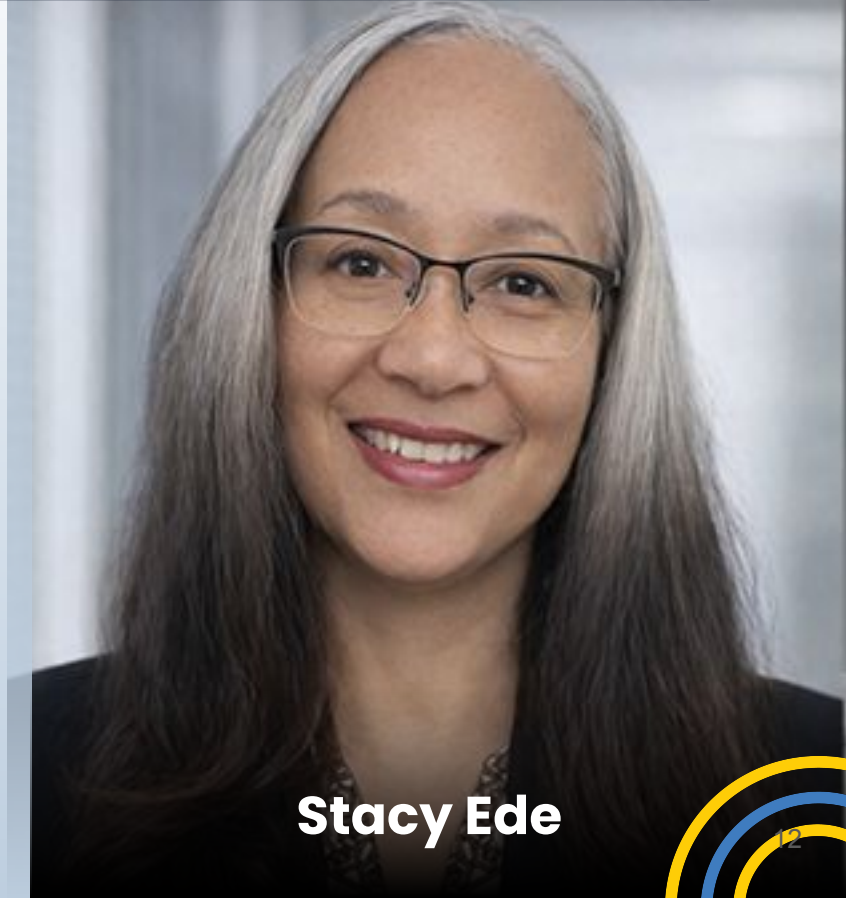


Brian Uridge



Sr. Director & Deputy Chief of Staff, Administrative Operations

- Human Resources
- Organizational Culture
- Training
- Finance



Stacy Ede



Sr. Director Operational Readiness

- Dispatch Operations
- Enterprise Physical Security
- Intelligence
- Emergency Preparedness
- Public Safety Technology Operations
- Security Operations Center (SOC)



Ryan Pennell



Executive Sr. Director & Chief of Staff, Enterprise Services

- Campus Security Programs
 - Housing Security
 - Museum Security
 - PA330/ASO
- University Security & Safety Services
 - Community Outreach
 - Special Events
 - Special Victims Unit
- Clery Program
- Staff & Workplace Resiliency
- Policy & Professional Standards
- Strategic Communications



Teresa Oesterle



About DPSS

DPSS operates **24** hours a day, **seven** days a week, **365** days a year.

DPSS delivers safety and security services across the University of Michigan, supporting:

- All Campuses
- Academic Units
- Healthcare System



About DPSS

170,000

Calls for service per year

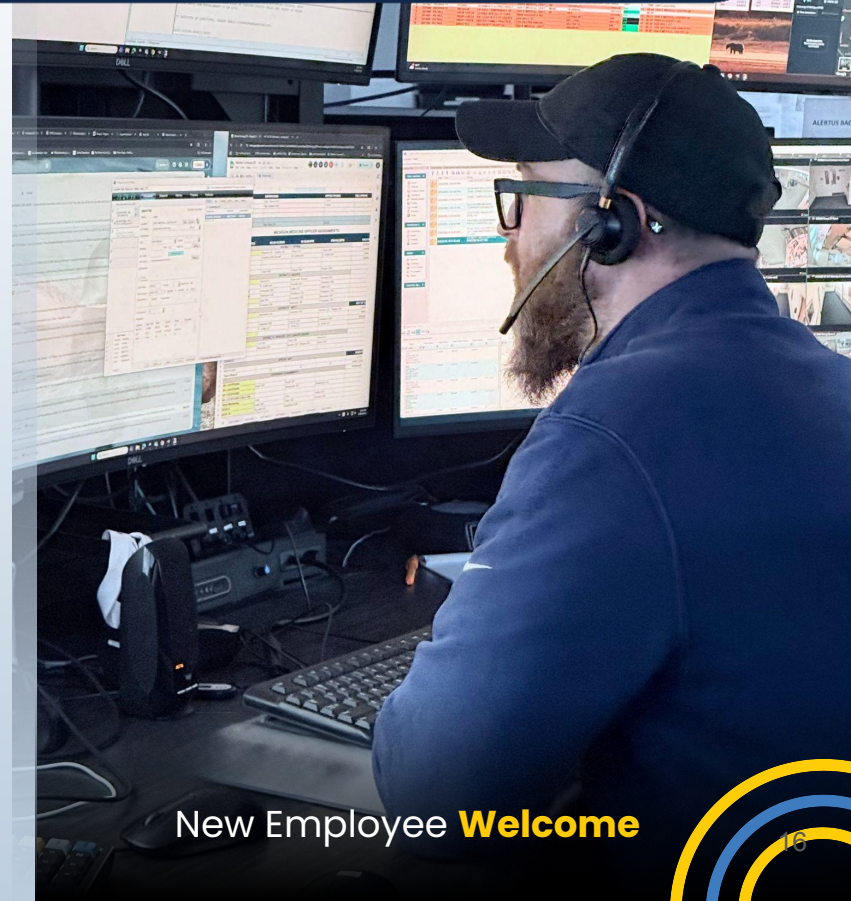
30.2% Service Calls

22.6% Patrol

20.4% Alarms

14.1% Medical

4.5% Criminal



DPSS In Action

Situation: Stabbing at the MM Pavilion

- Guest Services
- Michigan Medicine Security
- Emergency Management
- Dispatch
- Strategic Communications
- Administrative Operations
- Physical Security
- University Security Services
- Protective Security Services
- Police Departments



Campus Demographics



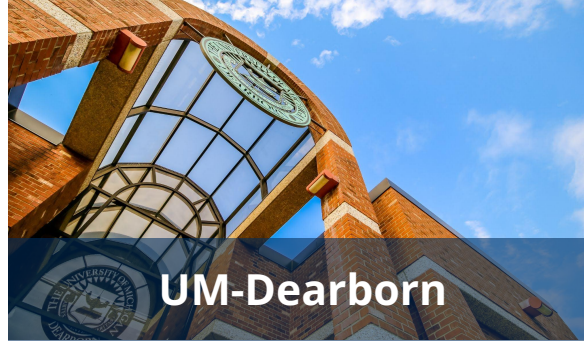
UM-Ann Arbor

53,488 Students

32,356 Faculty & Staff

21,475 Hospital Staff

9,000 Patients*



UM-Dearborn

6,529 Students

1,949 Faculty & Staff

534 Students at Marygrove



UM-Flint

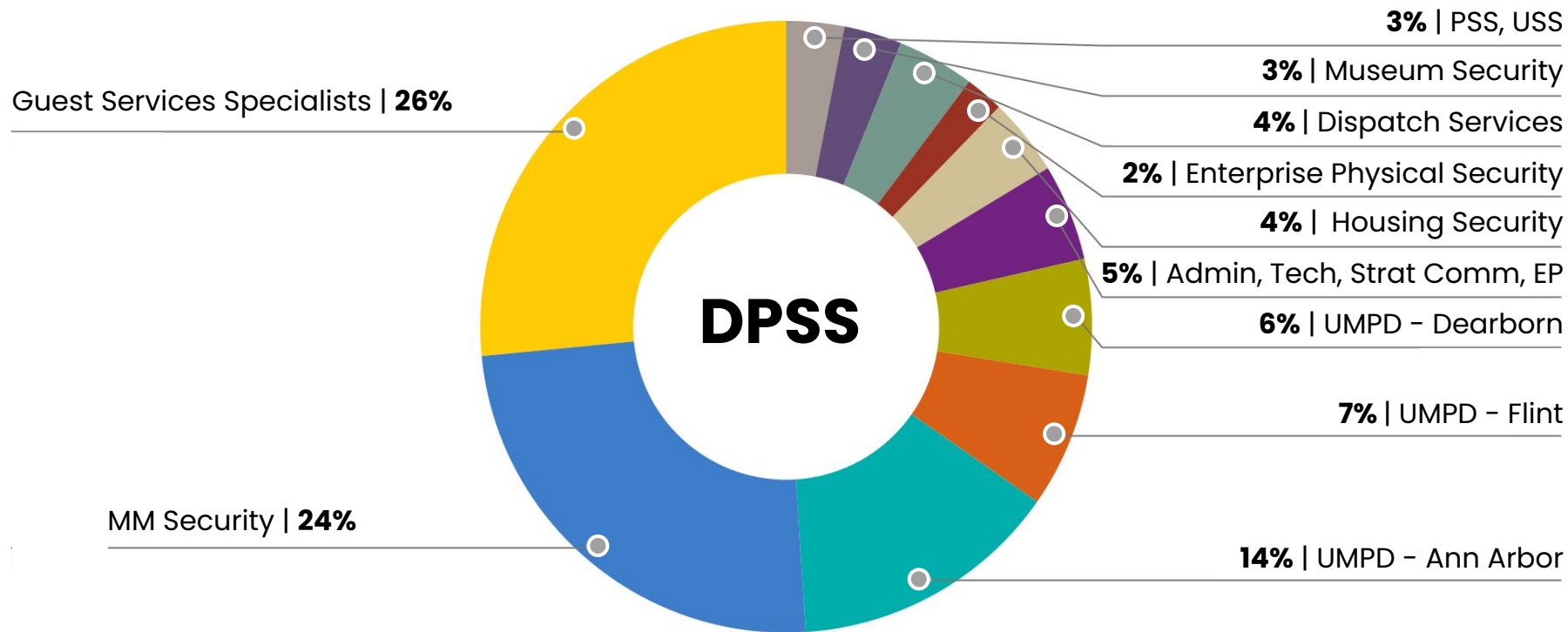
8,104 Students

1,283 Faculty & Staff

** Estimate reflects daily patient activity across hospitals, inpatient services, specialty care, emergency departments, and ambulatory clinics.*



Division Staff Breakdown

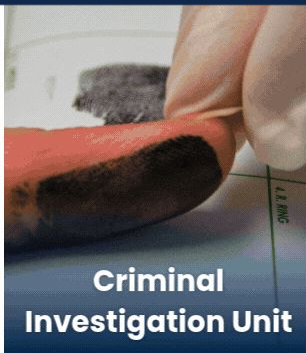


What We Do



U-M Police Department

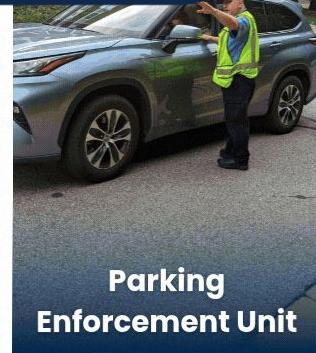
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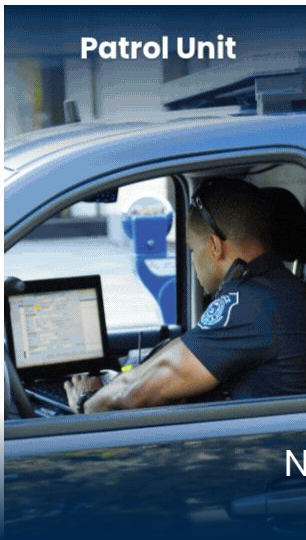
Criminal
Investigation Unit



K-9 Unit



Parking
Enforcement Unit



Patrol Unit



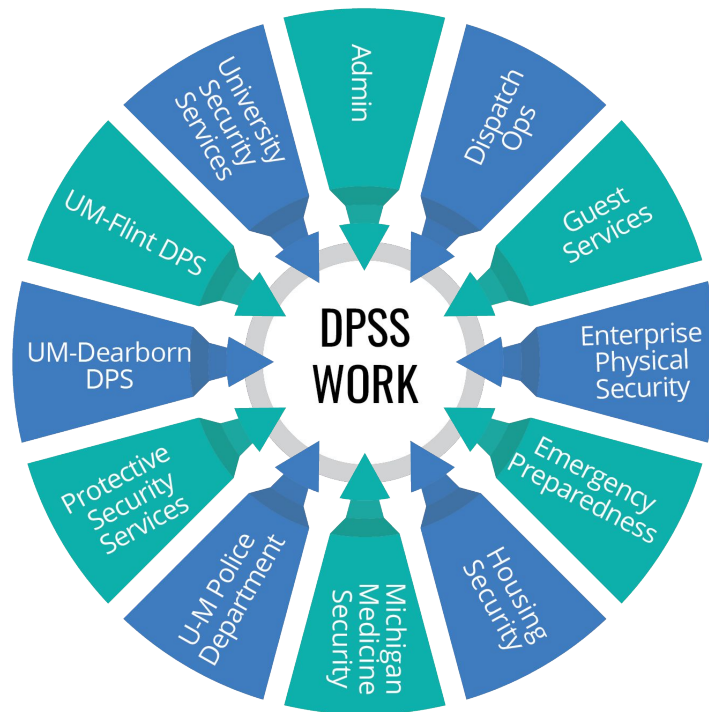
New Employee **Welcome**



Special
Victims Unit

Everyone Is Tied Into The Work

**Everyone has a vital
role to play**



DPSS Contact Information

Emergency

Call 911

Non-Emergency: (734) 763-1131

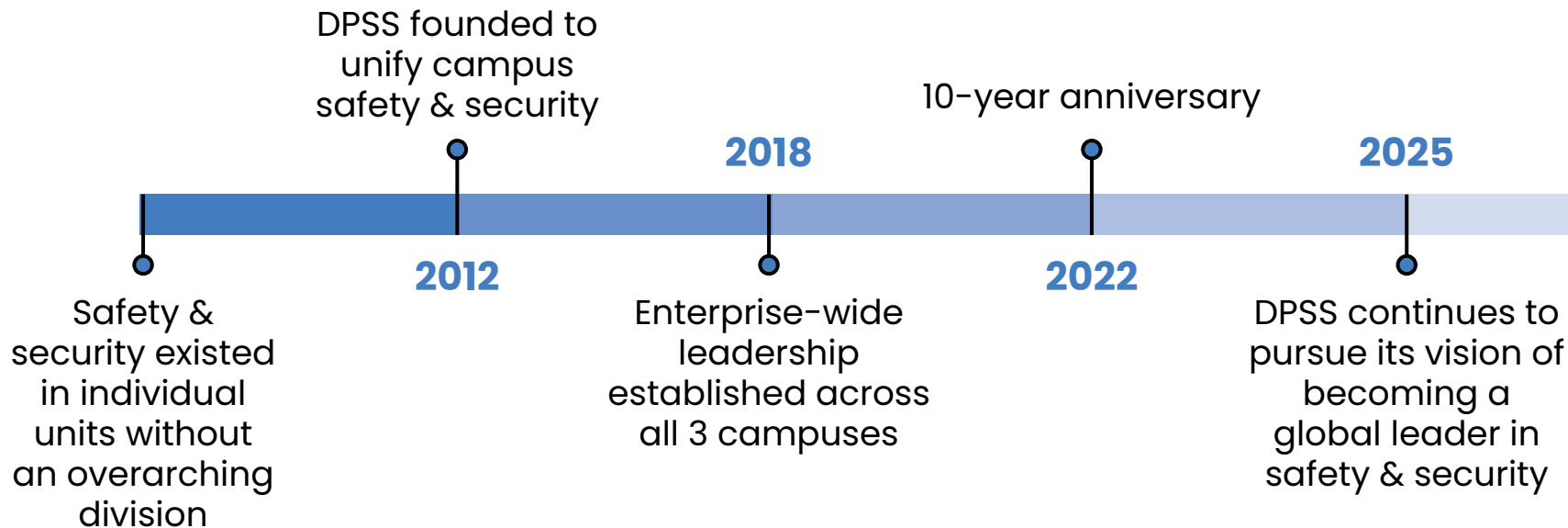
Text: 377911

Email: dpss@umich.edu

Anonymous Tip Line: (800) 863-1355



Dpss & Public Safety – Historical



Strategic Priorities

4 priorities:

- I. Build Trust, Pride, and Accountability
- II. Recruit, Retain, and Develop a World-Class Workforce
- III. Advance Community Safety and Well-Being
- IV. Position DPSS as a Global Leader in Public Safety



Staff Resiliency & Support Services

- Why resilience matters at DPSS
- Resilience is both personal & organizational
- Resilience in action
- Support Services are here for you



Fireside Chat With Interim Executive Director Arnold



Your Professional Development

Supporting Your Learning!

- Organizational Learning
- LinkedIn Learning
- Organizational Excellence
- Michigan Online (Coursera)
- Center for Positive Organizations
- Tuition Support

Start Local

- What do you want to learn?
- What would help you integrate into your team?
- What do you need to be effective in your role?
- Join Division Teams (SAT, Training, Wellness)

Think Outside the Box

- What are your career goals?
- What skills or experiences do you need?
- What training would help you achieve your goals?

Networking Stations

1. Fun & FAQ
2. Dispatch
3. Dearborn
4. Flint
5. Executive Leadership
6. HR, Professional Development & Wellness
7. Organizational Learning
8. Michigan Medicine
9. Technology
10. Police Department, Community Outreach & Parking
11. Special Victims Unit
12. Security



We'd Love Your Feedback



Zero Waste Event

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